

ANNOUNCING THE MULTI-COUNTY ECONSULT INITIATIVE

Inland Empire Health Plan is pleased to announce the new Multi-County eConsult Initiative (MCEI) for Riverside and San Bernadino Counties.

VISION	To provide solutions to the specialty care needs of safetyOnet populations thus ultimately increasing access to specialty care.
GOAL	To design and implement eConsult and eReferral coordination processes for all specialties throughout San Bernardino and Riverside counties. Implement a new technology platform and replace current referral workflows, processes, and systems to increase referral continuity and efficiency, and reduce referral back-flow.
PURPOSE	To support the workflow redesign of current referral processes and the implementation of a single eConsult and eReferral platform ("eConsult Platform") for use by MCEI Stakeholder contracted providers, following common standards and using a single sign-on process across both counties.
HOW IT WORKS	Inland Empire Health Plan (IEHP) is funding the 24-month program and will provide the eConsult technology for your clinic. Your clinic will be a recipient of the new technology and will be provided with a support team to manage the technology and process implementation. WISE Healthcare, INC. (IEHP eConsult Team) will provide subject matter expertise, consulting, and support for all necessary work efforts.

Each clinic will be able to interface directly with the IEHP authorization system and still be able to interface with current electronic health record systems.

The IEHP eConsult Team will be contacting you directly within the next few weeks to bring you this new and exciting program. We look forward to working with you on this program and making a difference in the lives and well-being of our patients!