

MCEI NEWSLETTER

MCEI: Access to Information. Access to Care.

SPECIALIST SPOTLIGHT

meet

DR. REBECCA MOELLMER

PODIATRY



Dr. Moellmer is September's specialist of the month because of the high-quality advice she provides through her eConsults!

Dr. Moellmer has been practicing medicine for 15 years and doing eConsults for 2 years. She attended medical school at New York College of Podiatric Medicine and did multiple residencies at Rancho Specialty Hospital, Community Hospital of Gardena, and Coast Plaza Doctor's Hospital. She believes that the major benefit of eConsult is that it provides rapid response with triaging.

Fun Facts about Dr. Moellmer:

- She foster kittens at home
- Loves to travel and visit new places
- In medicine, she is passionate about a team approach for her patients
- She believes having more than 1 set of eyes on a patient's problem often leads to the best outcomes.

ANNOUNCEMENTS:

Workflow Engineers Joe DeMassimo and Cassandra Romero trained the clinics of DPH, Tahseen Shareef MD, Albert Anderson Medical Corporation, Clinica Medica Familiar PHN, H Street, and SAC Health System in eConsult this month. Welcome Aboard!



YOUR MONTH IN REVIEW

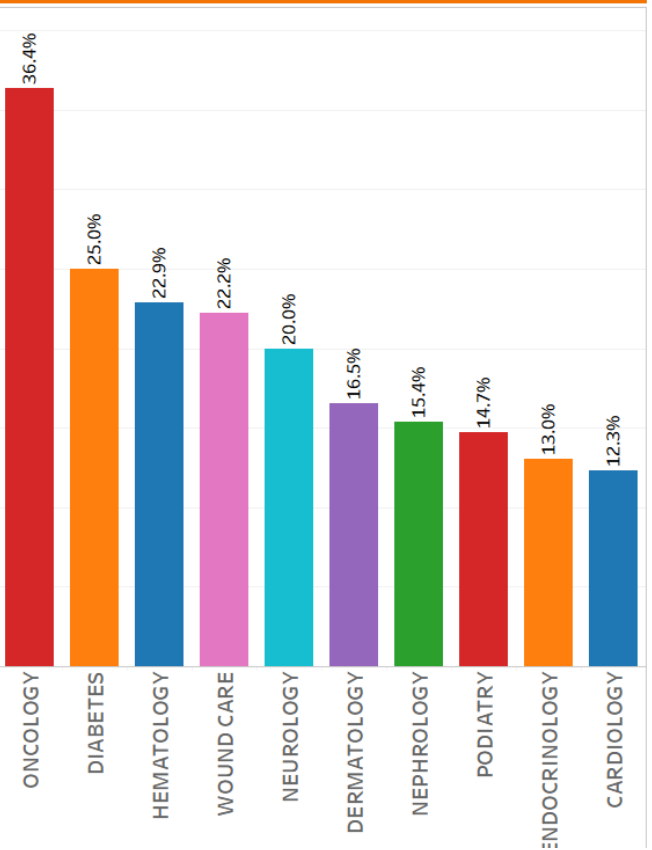
ARMC CARE COORDINATION

There were **67 eConsults** that were resolved without the need for a face-to-face visit with the specialist.

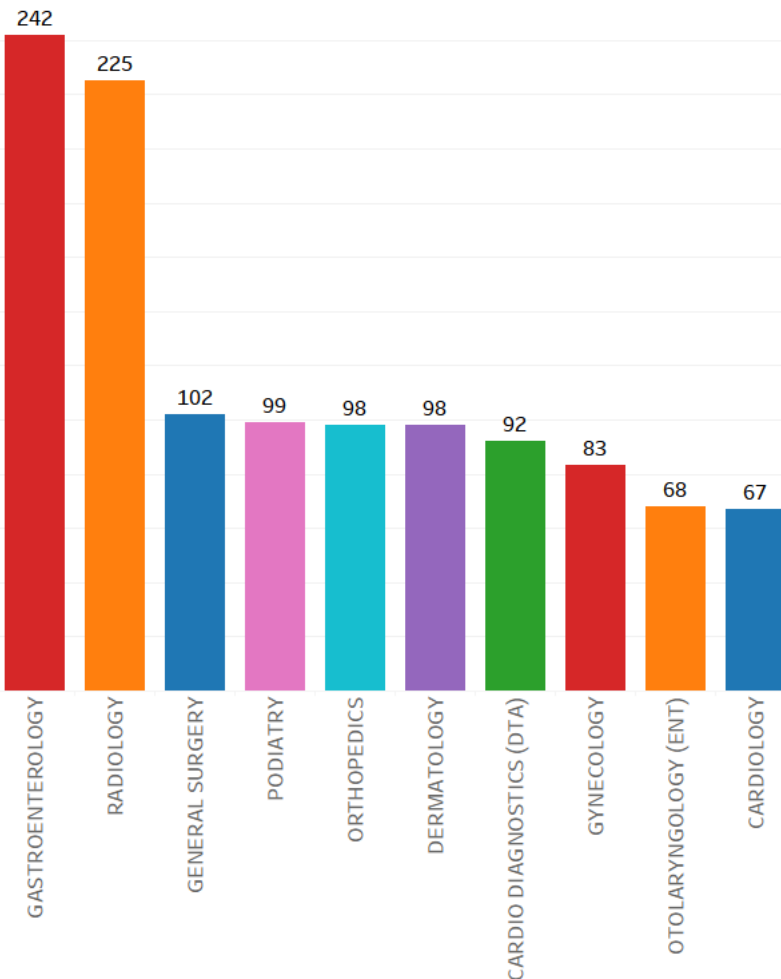
This month, **Oncology** resolved the most eConsults without the need for a face-to-face specialty visit.

ARMC and SBCSD PCPs were able to serve **1,371 patients** through access to specialty recommendations or care via MCell.

Percent of eConsults resolved without the need for Specialty Visits in August



Top 10 Specialties for August



SPECIALTY SPOTLIGHT

- There are 7 ARMC and SBCSD primary care clinics.
 - **1,610 eConsults** were submitted in August
 - **36,476 eConsults** were submitted since the program's start.
- Combined, there are **126** clinics from ARMC, Riverside University Health System (RUHS) and Inland Empire Health Plan (IEHP).
 - **131,437 eConsults** since the start of MCell

There have been a total of 131,437 eConsults since the program's start date.

Ideal PCP and SR Dialog for MCEI:

eConsult Reply

Patient: SAMER AL JWEID Gender: Male DOB: 01/01/1970 Service: DERMATOLOGY [Referral Information](#)

Hospital MRN: 20090300011900

Submitter: Cassandra Romero (PCP) (9097479743) [Submitter Profile](#) Specialist: ibrahim kamel [Specialist Profile](#)

Site: IEHP- PCP Test Org 2 [IEHP2] Site: IEHP- Specialist Test Org [IESR]

Diagnosis: OTHER EARLY SKIN LESIONS OF YAWS (A66.2) Procedure(s):

Message:

My Resources:

Thank you for your response, no need for F2F, I confirmed with the patient that they are okay with lesion.



Attachments

Date	File Description
08/26/2021	Skin Lesion 

Attachment(s): [Add Attachment](#)

Close eConsult:

- Choose Reason Code -
- Specialty Change
- No Further Action Needed
- Pending Diagnostics
- Pending Therapeutic Trial Cancelled
- Out of Network
- Expired
- Patient Declined Care
- Patient Out of County

Consult Dialog History

08/26/2021 02:44 PM ibrahim kamel
To: Cassandra Romero (PCP)

Hello Thank you for your Question.
This is a dark seborrheic keratosis. Seborrheic keratoses (seb-o-REE-ik ker-uh-TOE-sEEs) are very common benign lesions found on middle-aged and elderly people. These lesions are sometimes called, "age spots" they are benign and no further treatment is needed. if they are bothersome they could be treated with liquid nitrogen.
Please let me know if the patient needs a Face to Face visit for removal.

Thank you
Ibrahim

08/26/2021 02:42 PM Cassandra Romero (PCP)
To: ibrahim kamel

A 68-year-old man came because of a 3-month history of a painless skin lesion on his neck. The lesion has gradually become darker in color. Sometimes it is itchy. He also noticed one similar lesion on his lower back. He is a retired gardener. He has smoked half a pack of cigarettes daily for 40 years. His temperature is 36.7°C (98°F), pulse is 72/min, and blood pressure is 123/78 mm Hg. Physical examination shows a 0.8-cm hyperpigmented papule on his neck and a 0.6-cm hyperpigmented papule on his lower back, both of which have a greasy wax-like appearance. A photograph of the neck is shown. What is the next step of management?

Forms

[TEST 1726 0102](#) Not Submitted
[Test Derm Form](#) Not Submitted

[Send Message](#)

[Save As Draft](#)

[Cancel](#)


Don't forget the close code!



ARMC Newsletter Wordsearch

S	S	N	A	S	P	T	D	F	P	N	C	E	T	
A	W	A	D	E	T	E	C	T	I	V	E	V	S	S
N	N	I	K	A	H	C	E	M	L	P	L	F	D	I
B	B	B	L	B	T	C	S	M	C	W	M	E	O	T
E	E	U	R	L	H	C	A	M	T	N	V	H	E	N
R	L	T	C	I	I	U	R	Y	E	F	S	N	I	E
N	N	R	C	N	A	A	I	V	H	C	L	R	O	D
A	U	O	O	C	T	O	M	R	L	A	W	Y	E	R
R	R	P	P	D	A	M	T	G	O	R	A	Z	T	A
D	D	P	T	I	R	C	H	E	I	B	T	R	E	P
I	K	U	S	A	T	L	T	R	I	L	A	I	L	J
N	N	S	E	N	U	T	P	O	C	Z	B	N	H	V
O	Q	M	L	C	S	H	A	F	R	O	D	E	T	R
T	S	H	V	E	I	E	C	M	N	A	R	I	R	N
A	T	U	A	N	O	R	T	S	A	Y	D	C	H	T

San Bernardino

MCEI

Support

Ten

ARMC

William Gilbert



Support

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

Support desk

From username and password assistance to technical aid and clarification of workflow processes, **Divine Castillo** is here to help!

Submit a ticket via the **eConsult platform** or call the help desk at **(909) 687-0244**.

The support team will assist you **within 24 hours**. In-Person or Virtual Assistance



Refresher eConsult training

Schedule appointments for provider and clinical staff introductory and refresher eConsult training with our workflow engineers:

Joe DeMassimo
DeMassimo-J@iehp.org • (909) 727-7494

Cassandra Romero
Romero-C2@iehp.org • (909) 747-9465