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MARCH 2021

# MCEI Newsletter

*MCEI: Access to Information. Access to Care.*



## Specialist Spotlight

Dr. Michael Aldridge, MD

We would like to feature Dr. Aldridge this month because of his expertise in cardiology and passion for engaging patients in their treatment plan through the eConsult platform.

After completing his undergraduate education in Biochemistry and Economics at UCLA, Dr. Aldridge matriculated from Albany Medical College in 2009. He received his post graduate training at LAC + USC Medical Center and Keck Medical Center of USC. Afterwards, he did his residency in Internal Medicine and his fellowships in Cardiovascular Medicine and Echocardiography.

Dr. Aldridge has been practicing cardiology for over five years and has been with the eConsult program for one year. He believes that a major benefit of the eConsult platform is that it expedites patient referrals and allows rapid formulation of treatment plans.

Fun Fact! Dr. Aldridge can quote lines from almost any movie he has seen. He enjoys ocean activities, hiking, writing, reading, film, and gastronomy in his free time. Thank you for all of your hard work and dedication Dr. Aldridge!

## Announcements:

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- Workflow Engineer Jess Ayala trained **Dr. Eman Elmi** to answer **Podiatry eConsults** for IEHP this month. Welcome aboard Dr. Elmi!
- If any providers or staff at your clinic need to be trained, please reach out to Joe DeMassimo at [DeMassimo-J@iehp.org](mailto:DeMassimo-J@iehp.org)



# Your Month In Review

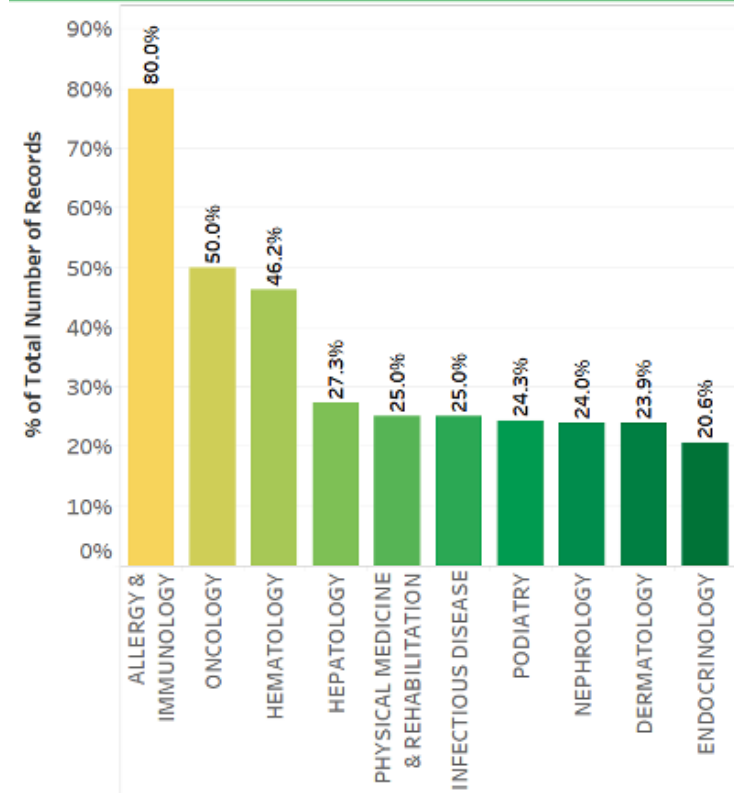
## IEHP Care Coordination

There were **128 eConsults** that were resolved without the need for a face-to-face visit with the specialist this month.

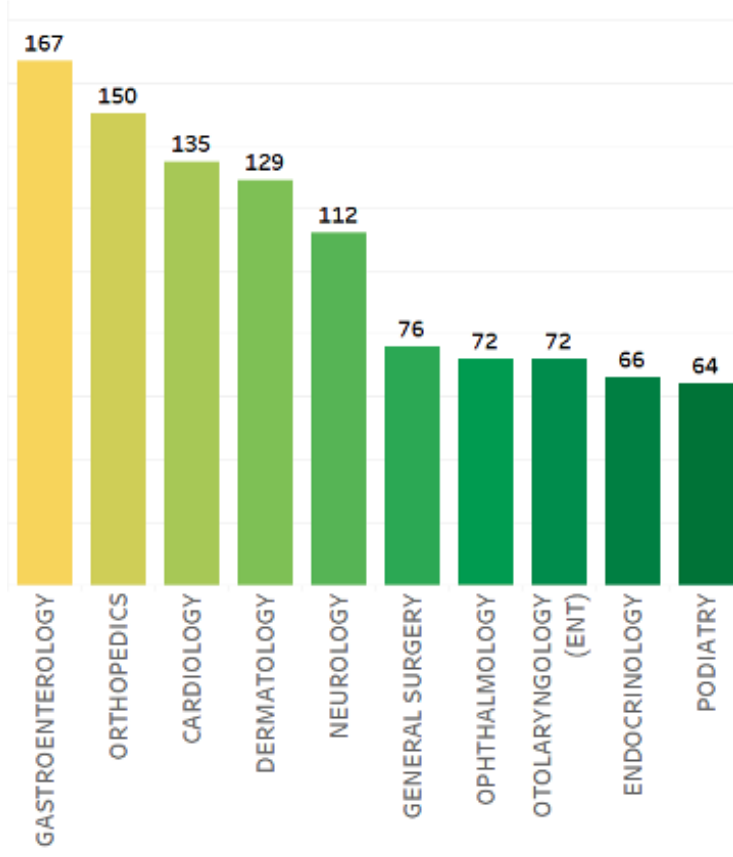
This month, **Allergy & Immunology** resolved the most eConsults without the need for a face-to-face specialty visit.

IEHP PCPs were able to serve **1,570 patients** through access to specialty recommendations or care via MCel.

## Percent of eConsults Resolved without the Need for Specialty Visits in February



## Top 10 Specialties for February



## Specialty Spotlight

- There are 7 IEHP primary care clinics.
  - **1,253 eConsults** were closed in February
  - **33,776 eConsults** were submitted since the program's start.
- There are 96 total clinics from IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS)
  - **92,092 eConsults** submitted since the start of MCel

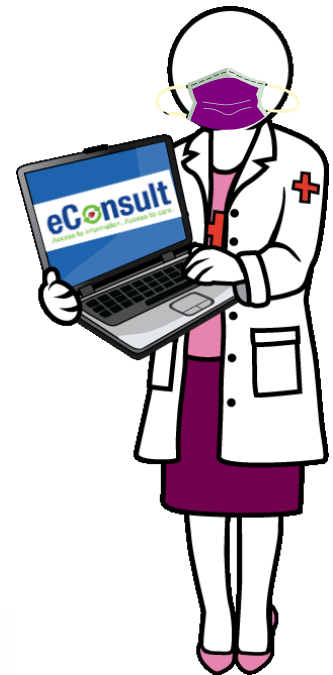
**There have been a total of 92,092 eConsults since the program's start date.**

# MCeI eConsult Advice

## How to make the most of your eConsult:

1. Please add 1 descriptive sentence with:
  - a. Clinical question
  - b. Reason for consult
  - c. Previous labs and treatment if applicable
  - d. Age and sex/gender of patient

Example: 60 yr old male with elevated PSA levels documented twice in the last 6 months. What is the best course of treatment?



Documents: [patient labs](#) Labs [medical records](#) Medical Records

Document Type(s):  Medical Records  Labs  Test Results  Photo  Other  CCD

Document Name:

Choose File:  No file chosen

**Please remember to attach relevant labs!**

## Monthly Webinar Series

We are always looking for speakers to present an engaging and relevant topic to other primary care providers in the MCeI. If you are interested in learning more about a speaking opportunity, please reach out to Sarah Taquet at [Taquet-S@iehp.org](mailto:Taquet-S@iehp.org)

## Publication Announcement:

This month, Health Evolution featured the Multi County eConsult Initiative and WISE Healthcare in an impact report. The report highlighted how MCeI has provided faster access to care via eConsult to 1.34 million patients in the Inland Empire. Download the full Health Evolution impact report to learn more about how eConsult is making a difference in healthcare: <https://www.healthevolution.com/innovationlab/iehp-and-wise-healthcare/>

# SUPPORT

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

## SUPPORT DESK

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

The support team will assist you within 24 hours.  
In-Person or Virtual Assistance



## REFRESHER ECONSULT TRAINING



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Joe DeMassimo | DeMassimo-J@iehp.org | (909) 727-7494  
Sarah Taquet | Taquet-S@iehp.org | (909) 767-1900  
Carlos Delgadillo | Delgadillo-C@iehp.org | (909) 296-2890

Multi-County eConsult Initiative <https://www.econsultie.com>