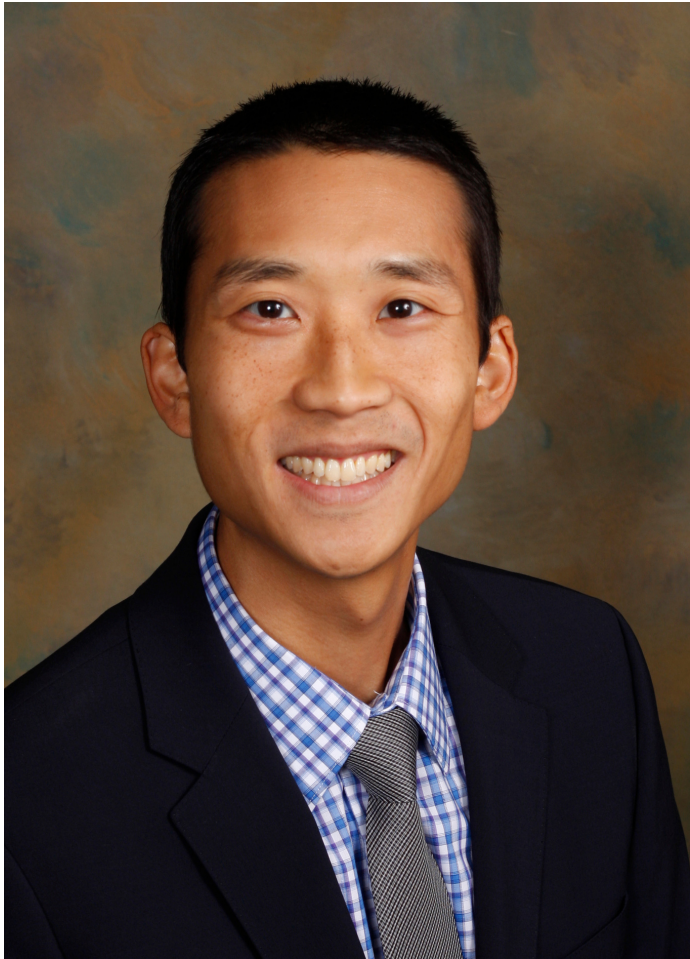

JANUARY 2020

MCEI Newsletter

MCEI: Access to Information. Access to Care.



Specialist Spotlight

Dr. Edmund Ko - Urology

This month, we have selected Dr. Edmund Ko for his rapid response time and high quality eConsults! He attended medical school at Loma Linda University and completed his residency at the Mayo Clinic.

Dr. Ko has been practicing urology for 9 years and has been with the eConsult program for 2.5 years. He believes that the major benefits of eConsult include direct communication between PCPs and specialists and improved patient access to specialty care and appropriate testing.

In his free time, Dr. Ko averages running 100 to 130 miles per month! He has completed 16 marathons and is currently training for an ultramarathon. Keep up the exceptional work Dr. Ko!

Announcements:

- Workflow Engineer Nida Javed trained **Dr. Mehrnaz Hojjati** to answer **Rheumatology Specialty eConsults** as well as **Dr David Johnson** for **Urology Specialty eConsults**. Welcome Aboard!

Your Month In Review

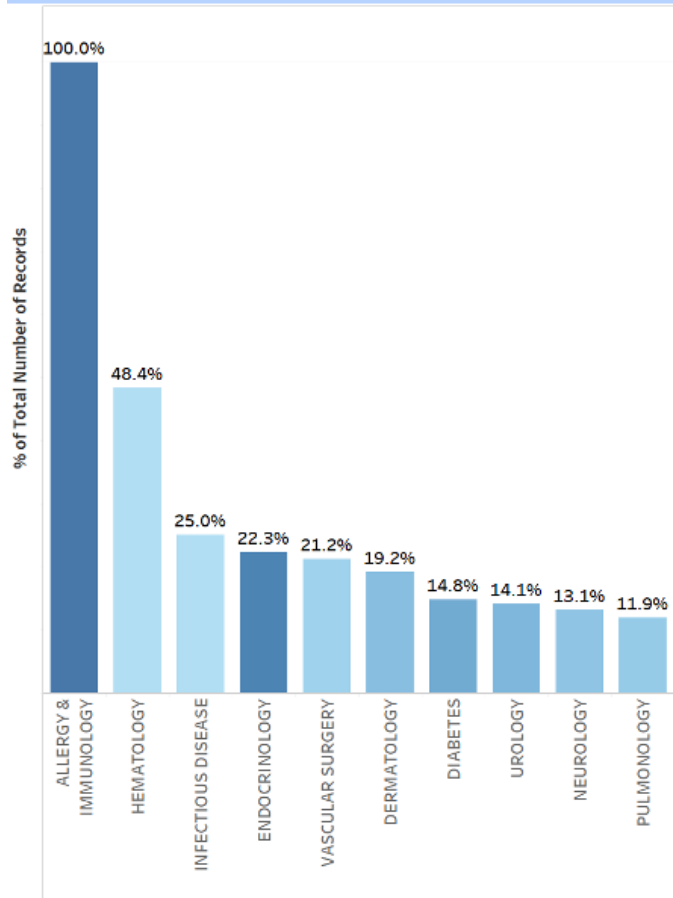
Specialty Care Coordination

Your efforts are improving patients' timely access to appropriate health care! You and one hundred other specialists offered your recommendations to primary care providers, with **Allergy and Immunology** services being the top specialty for coordinating patients' care remotely!

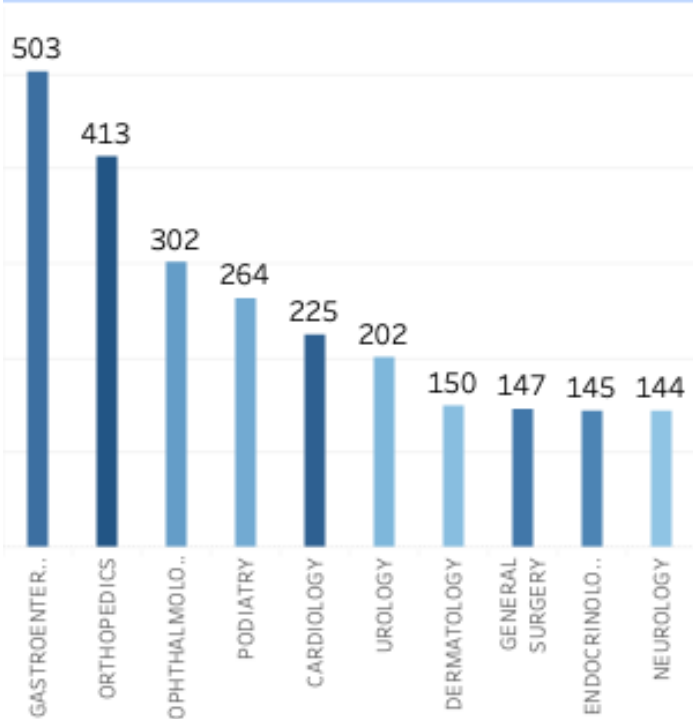
You and other MCEI specialist reviewers coordinated with primary care providers across **94 clinics** in the Inland Empire via eConsult. As a result, specialists were able to serve **3,855 patients** overall this month by offering access to specialty recommendations or care via eConsult.

Additionally, PCPs provided specialty recommendations and follow-up care plans for **132 eConsults** non face-to-face, reducing the number of patient trips to see a specialist.

Percent of eConsult Resolved without the Need for Specialty Visits in December



Top 10 Specialties for December



Specialty Spotlight

You and over 100 other specialists have provided care through **85,861 eConsults** from primary care providers since the start of MCEI in 2018, and **1,836 eConsults** this past month alone!

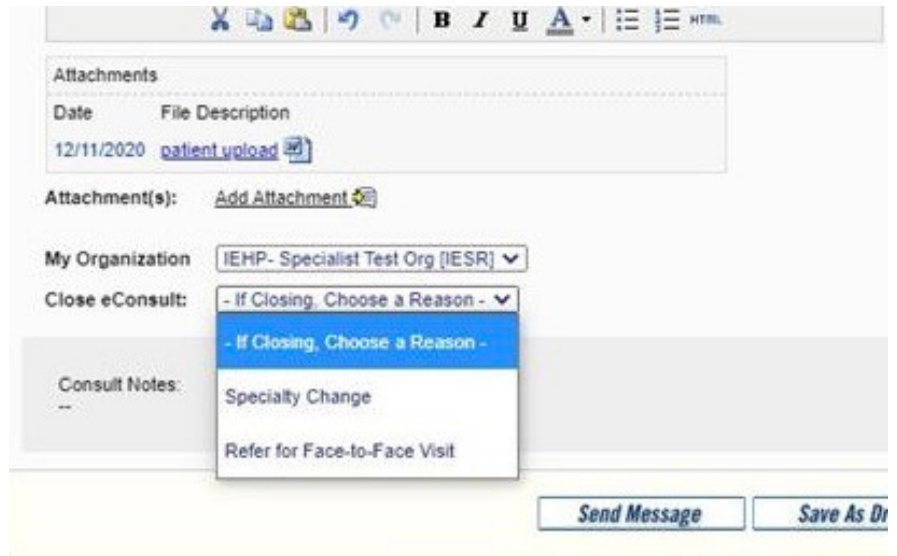
There have been a total of 85,861 eConsults since the program's start date.

This week's tip:

Please apply the appropriate close code!

As a specialist, there are two close codes you should apply:
-Specialty change (when another specialty is more appropriate)
-Refer for Face-to-Face Visit (when an in-person visit is necessary)

Please encourage PCPs to close the eConsults appropriately



December Webinar: Dr. Murakami

This month, **Dr. Carol Murakami, MD** presented on the evolution of Abnormal Liver Chemistries for Primary Care Providers. She is a gastroenterology specialist with over 35 years of experience in the medical field, and primarily focuses on Liver Disease, Esophageal Disorders, and Gastrointestinal Disorders. Dr. Murakami graduated from Loyola U, School of Medicine medical school in 1985.

We are always looking for speakers to present an engaging, didactic, and timely topic to other primary care providers in the MCEI. If you are interested in learning more about a speaking opportunity, please reach out to Sarah Taquet at Taquet-S@iehp.org

The MCEI Team End of Year Meeting



SUPPORT

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

SUPPORT DESK

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

The support team will assist you within 24 hours.
In-Person or Virtual Assistance



REFRESHER ECONSULT TRAINING



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Joe DeMassimo | DeMassimo-J@iehp.org | (909) 727-7494
Sarah Taquet | Taquet-S@iehp.org | (909) 767-1900

Multi-County eConsult Initiative <https://www.econsultie.com>