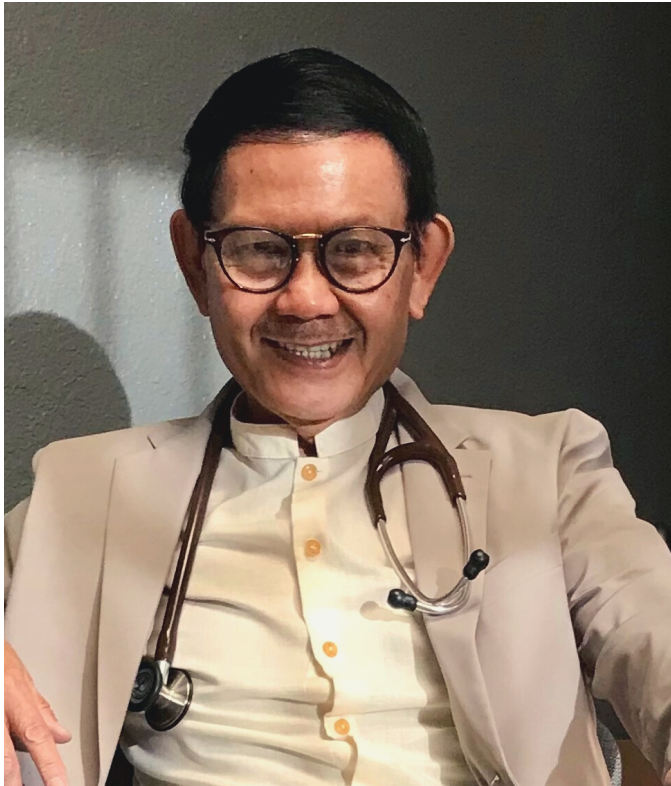


JUNE 2021

MCEI Newsletter

MCEI: Access to Information. Access to Care.



Primary Care Spotlight

Dr. Arthur E. Jimenez

Dr. Jimenez is June's PCP of the month due to his outstanding work with eConsult. He is one of our highest submitting primary care providers since he started with the eConsult program in April 2018.

Dr. Jimenez has been practicing medicine for 23 years. He began his studies in the Phillipines at the Perpetual Help College of Medicine and then completed his internship at Sinai Hospital of Wayne State University in Michigan. He completed 2 fellowships in primary care: pain management at UC Davis and Psychiatry at UC Irvine. He also studied healthcare economics at Harvard Business School online.

Dr. Jimenez recognizes the value of eConsult and believes that the platform "may one day set the gold standard in well-being to the entire San Bernardino County, and potentially to the nation of Medicaid/Medicare recipients." He is particularly passionate about medicine, searching for the root cause of different diseases and solving the mysteries that he is faced with every day at his practice. He believes in the importance of preventative medicine and providing empathetic care. In his free time, he enjoys reading medical journals, exploring dishes of different cultures and driving his collection of automobiles. Dr. Jimenez is passionate about interior/exterior home design, automobile design, and clothing fashion. Thank you for your contributions to eConsult and patient care Dr. Jimenez!

Announcements:

Workflow Engineers Joe DeMassimo and Carlos Delgadillo trained the clinics of Qazi Medical Group, Norton Delgado, Tahseen Shareef, RPP Family and Eldercare, Dr. Jasmine Ramos, Robert Nyugen Corp, and SAC Health System in eConsult this month. Welcome Aboard!

Your Month In Review

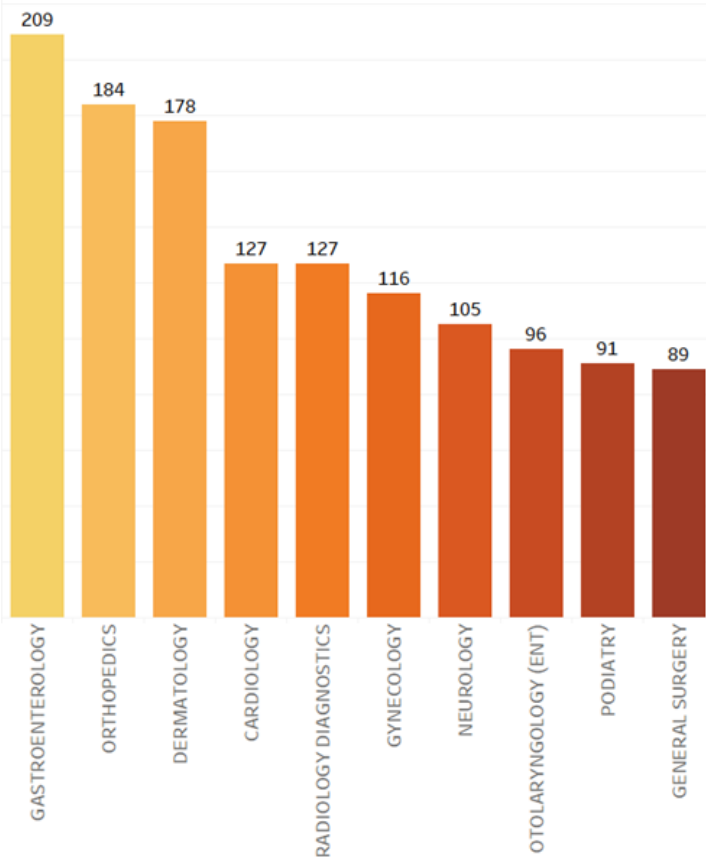
IEHP Care Coordination

There were **133 eConsults** that were resolved without the need for a face-to-face visit with the specialist this month.

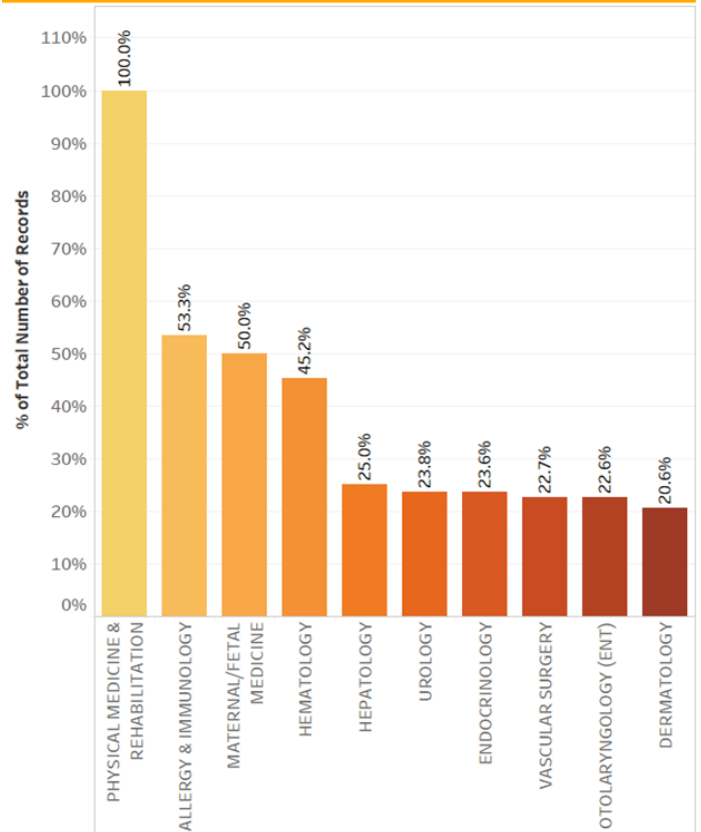
This month, **Physical Medicine & Rehabilitation** resolved the most eConsults without the need for a face-to-face specialty visit.

IEHP PCPs were able to serve **1,530 patients** through access to specialty recommendations or care via MCell.

Top 10 Specialties for May



Percent of eConsults resolved without the need for Specialty Visits in May



Specialty Spotlight

- There are 7 IEHP primary care clinics
 - **1,553 eConsults** were closed in April
 - **41,734 eConsults** were submitted since the program's start
- There are **115** total clinics from IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS)
 - **107,667 eConsults** submitted since the start of MCell

There have been a total of 107,667 eConsults since the program's start date.

SUPPORT

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

SUPPORT DESK

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

The support team will assist you within 24 hours.
In-Person or Virtual Assistance



REFRESHER ECONSULT TRAINING



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Joe DeMassimo | DeMassimo-J@iehp.org | (909) 727-7494
Carlos Delgadillo | Delgadillo-C@iehp.org | (909) 296-2890

Multi-County eConsult Initiative <https://www.econsultie.com>