

MCEI NEWSLETTER

MCEI: Access to Information. Access to Care.

SPECIALIST SPOTLIGHT



meet
DR. EDDY NGUYEN
OPHTHALMOLOGY

Dr. Nguyen is July's specialist of the month because of the high-quality advice he provides through his eConsults!

Dr. Nguyen has been practicing medicine for 14 years and doing eConsults for 2 years. He attended medical school at Stanford University and did his residency at UCLA Stein Eye Institute. He believes that the major benefit of eConsult is that it allows providers to better match patients' needs with available resources.

Fun Facts about Dr. Nguyen:

- He used to be a shoe salesman.
- He has no free time because he has two young children.
- He is passionate about using technology to advance medicine.

ANNOUNCEMENTS:

Workflow Engineers Joe DeMassimo and Carlos Delgadillo trained the clinics of Qazi Medical Group, Norton Delgado, Tahseen Shareef, RPP Family and Eldercare, Dr. Jasmine Ramos, Robert Nyugen Corp, and SAC Health System in eConsult this month. Welcome Aboard!



Inland Empire Health Plan

YOUR MONTH IN REVIEW

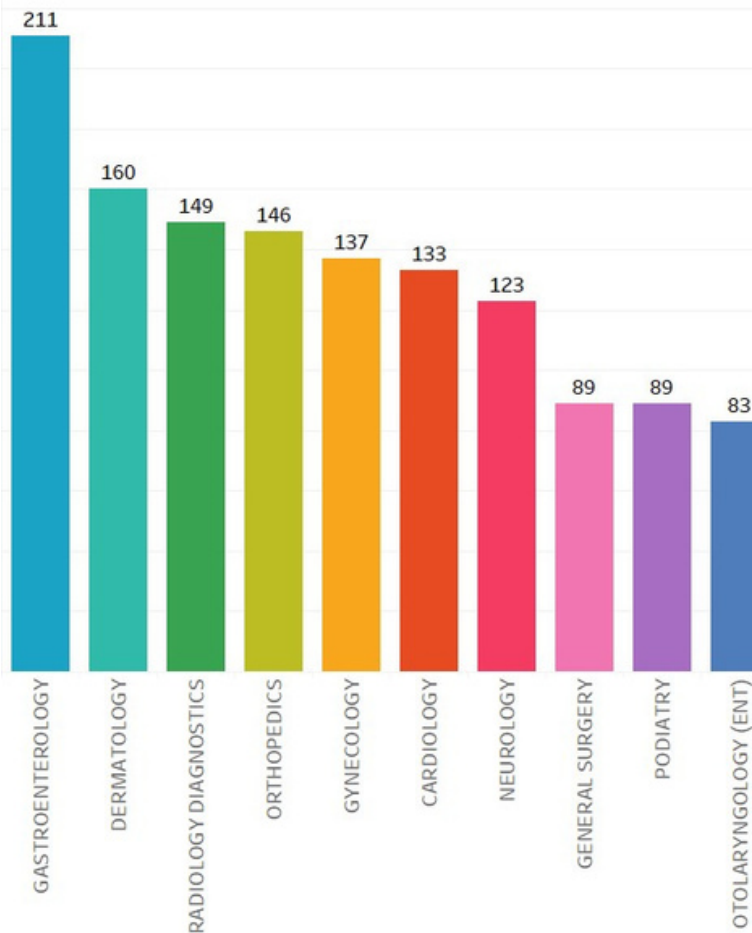
IEHP CARE COORDINATION

There were **156 eConsults** that were resolved without the need for a face-to-face visit with the specialist this month.

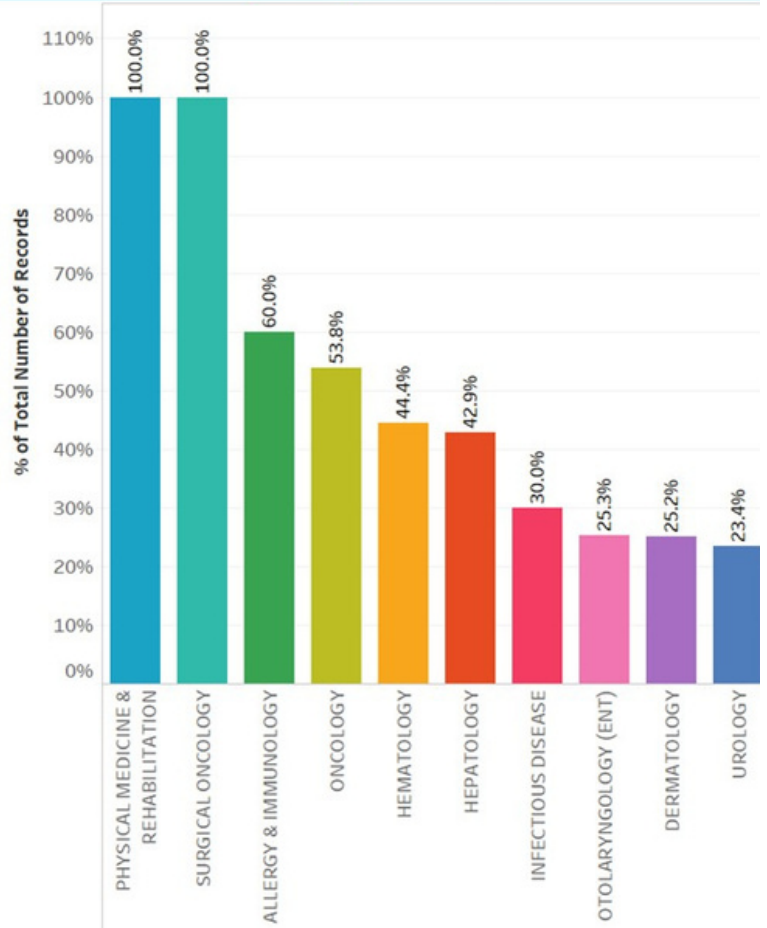
This month, **Physical Medicine & Rehabilitation** resolved the most eConsults without the need for a face-to-face specialty visit.

IEHP PCPs were able to serve **1,765 patients** through access to specialty recommendations or care via MCel.

Top 10 Specialties for June



Percent of eConsults resolved without the need for Specialty Visits in June



SPECIALTY SPOTLIGHT

- There are 7 IEHP primary care clinics.
 - **1,765 eConsults** were closed in April
 - **46,569 eConsults** were submitted since the program's start
- There are **117** total clinics from IEHP, Arrowhead Regional Medical Center (ARMC), and Riverside University Health System (RUHS).
 - **120,016 eConsults** submitted since the start of MCel

There have been a total of 120,016 eConsults since the program's start date.

SUPPORT

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

SUPPORT DESK

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

The support team will assist you within 24 hours.
In-Person or Virtual Assistance



REFRESHER ECONSULT TRAINING

Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Joe DeMassimo | DeMassimo-J@iehp.org | (909) 727-7494

Cassandra Romero | Romero-C2@iehp.org | (909) 747-9465

Multi-County eConsult Initiative <https://www.econsultie.com>

