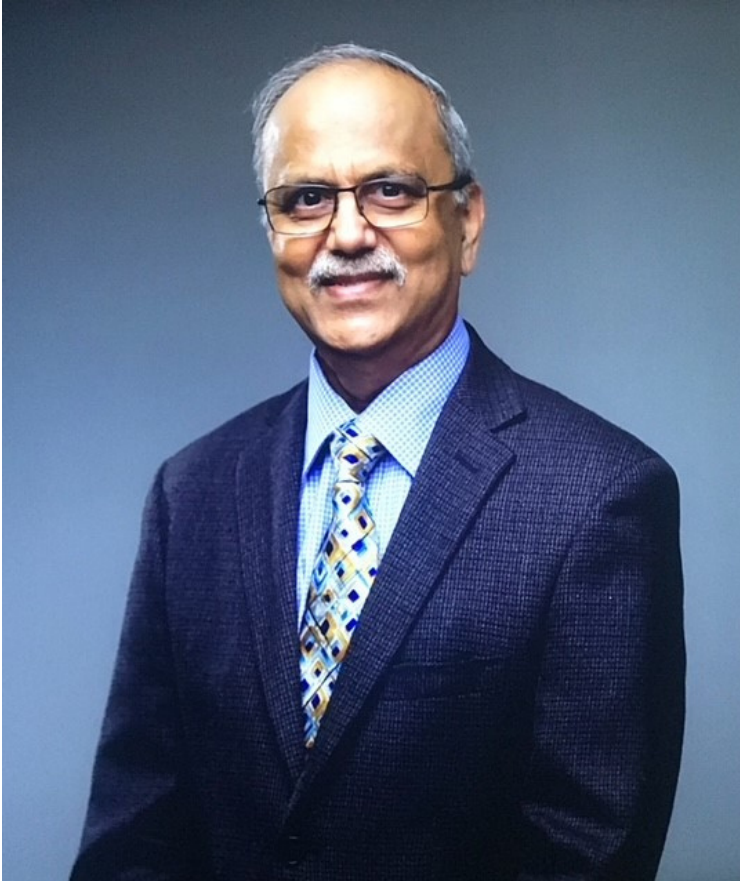

FEBRUARY 2021

MCEI Newsletter

MCEI: Access to Information. Access to Care.



Specialist Spotlight

Dr. Rahagopal Krishnan MD

RUHS Chief of Cardiology

This month, we have selected Dr. Rahagopal Krishnan because of his extensive experience in cardiology and active engagement with the eConsult system. He completed his undergraduate degree in India and postgraduate studies in the UK and US.

Dr. Krishnan has been practicing cardiology for over 40 years and has been with the eConsult program for 3 years. He thinks that eConsults benefit patients because they allow PCPs to coordinate care and reduce the need for further visits. Additionally, cardiologists are able to provide guidance to PCPs through eConsult to improve cardiac care.

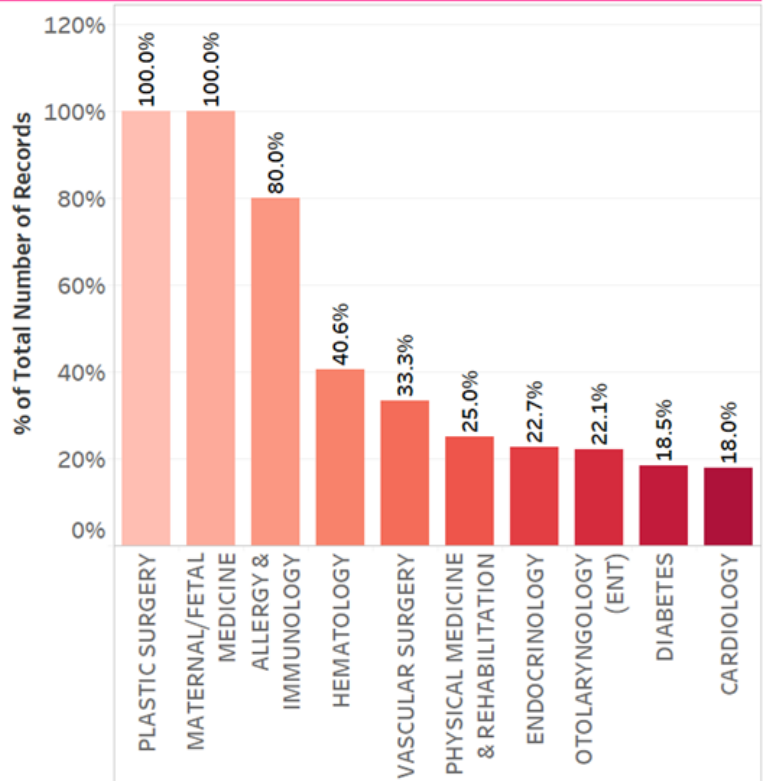
Dr. Krishnan has practiced in over 4 countries and developed cardiac services from the ground up. He really enjoys taking care of patients and educating young physicians in the medical field. Seeing these physicians succeed is the most rewarding feeling for Dr. Krishnan. In his free time he is active in his temple and community. He likes to watch Indian movies and read Tamil literature.

Thank you for all you do Dr. Krishnan!

Announcements:

- Workflow Engineer Joe DeMassimo trained **Dr. Charles Nguyen** to answer **Nephrology Specialty** eConsults for IEHP, RUHS and ARMC. Welcome Aboard!

Percent of eConsult Resolved without the Need for Specialty Visits in January



Your Month In Review

Specialty Care Coordination

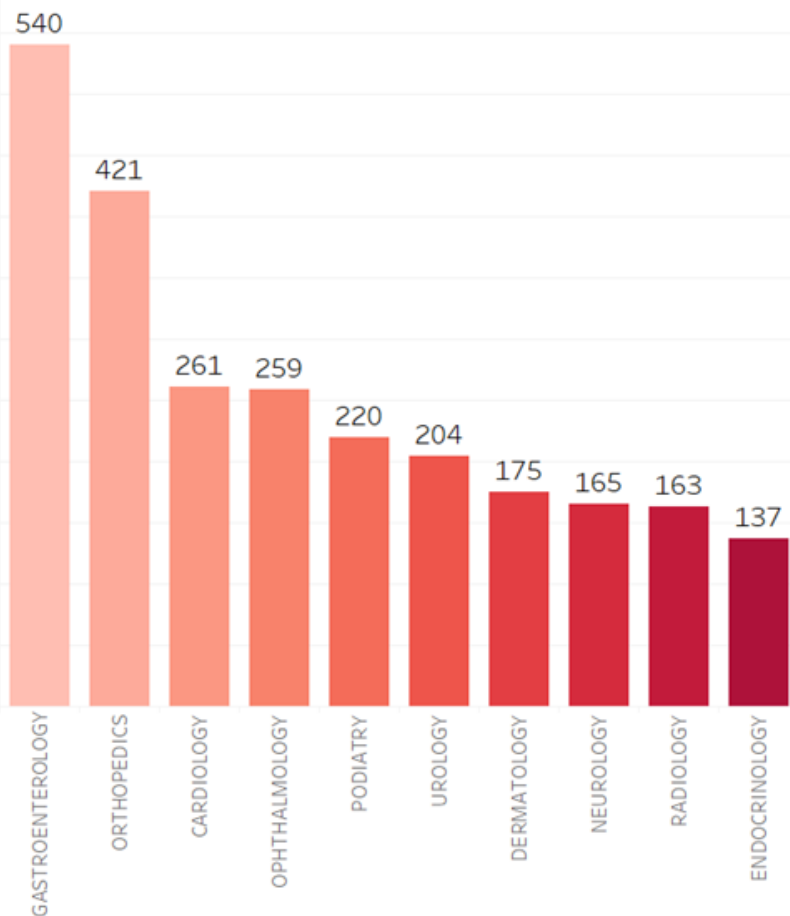
There were **412 eConsults** that were resolved without the need for a face-to-face visit with the specialist.

This month, **Plastic Surgery** resolved the most eConsults without the need for a face-to-face specialty visit.

You and other MCEI specialist reviewers coordinated with primary care providers across **94 clinics** in the Inland Empire via eConsult.

Specialists served **3,855 patients** this month through specialty recommendations or eConsult.

Top 10 Specialties for January



Specialty Spotlight

You and over 100 other specialists have provided care through **86,056 eConsults** from primary care providers since the start of MCEI in 2018, and **1,836 eConsults** this past month alone!

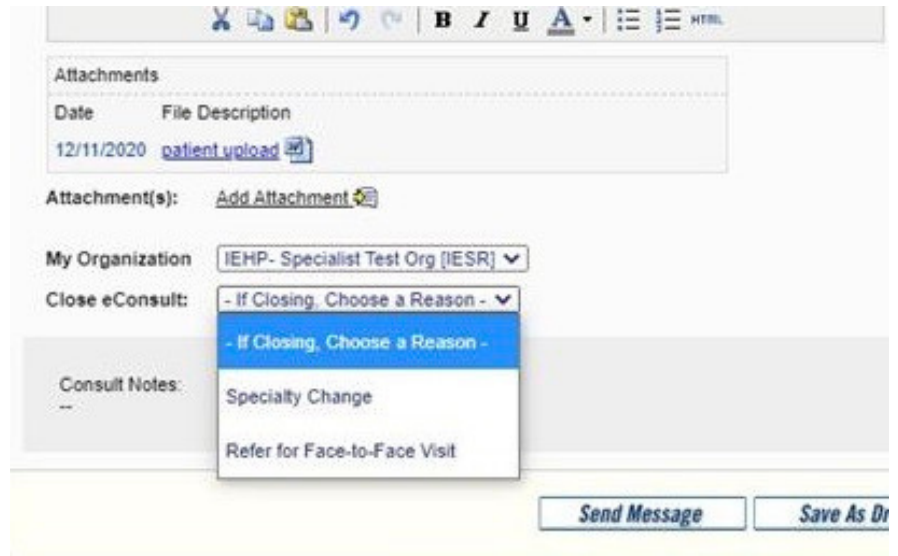
There have been a total of 86,056 eConsults since the program's start date.

A Tip

Please apply the appropriate close code!

As a specialist, there are two close codes you should apply:
-Specialty change (when another specialty is more appropriate)
-Refer for Face-to-Face Visit (when an in-person visit is necessary)

Please encourage PCPs to close the eConsults appropriately



Monthly Webinar Series

We are always looking for speakers to present an engaging and relevant topic to other primary care providers in the MCEI. If you are interested in learning more about a speaking opportunity, please reach out to Sarah Taquet at Taquet-S@iehp.org

The MCEI Team End of Year Meeting



SUPPORT

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

SUPPORT DESK

From username and password assistance to technical aid and clarification of workflow processes, Jessica Ayala is here to help!

Submit a ticket via the eConsult platform or call the help desk at (909) 687-0244.

The support team will assist you within 24 hours.
In-Person or Virtual Assistance



REFRESHER ECONSULT TRAINING



Schedule appointments for provider and clinical staff introductory and refresher eConsult trainings with our workflow engineers:

Joe DeMassimo | DeMassimo-J@iehp.org | (909) 727-7494
Sarah Taquet | Taquet-S@iehp.org | (909) 767-1900

Multi-County eConsult Initiative <https://www.econsultie.com>