

# MCEI NEWSLETTER

MCel: Access to Information. Access to Care.

## SPECIALIST SPOTLIGHT



*meet*

### DR. JAMES FRENCHER RADIOLOGY

Dr. Downey is September's specialist of the month because of the high-quality advice he provides through his eConsults!

Dr. Downey has been practicing medicine for 6 years and doing eConsults for 1 year. He attended medical school at University of Illinois and did his residency at UC San Francisco. He believes that the major benefit of eConsult is that it provides fast consultation recommendations to primary care providers in a variety of specialties, expanding access to specialty care, and decreasing times to access to specialty treatment.

Fun Facts about Dr. Frencher:

- He loves weightlifting and cooking.
- His medical interests are cancer metabolism and oncologic imaging.

## ANNOUNCEMENTS:

Workflow Engineers Joe DeMassimo and Cassandra Romero trained Manikanda Raja MD, Moreno Valley Family Health Center, Clinica Medical Del Valle (2), and Pomona Community Health Center in eConsult this month. Welcome Aboard!

# YOUR MONTH IN REVIEW

## SPECIALTY CARE COORDINATION

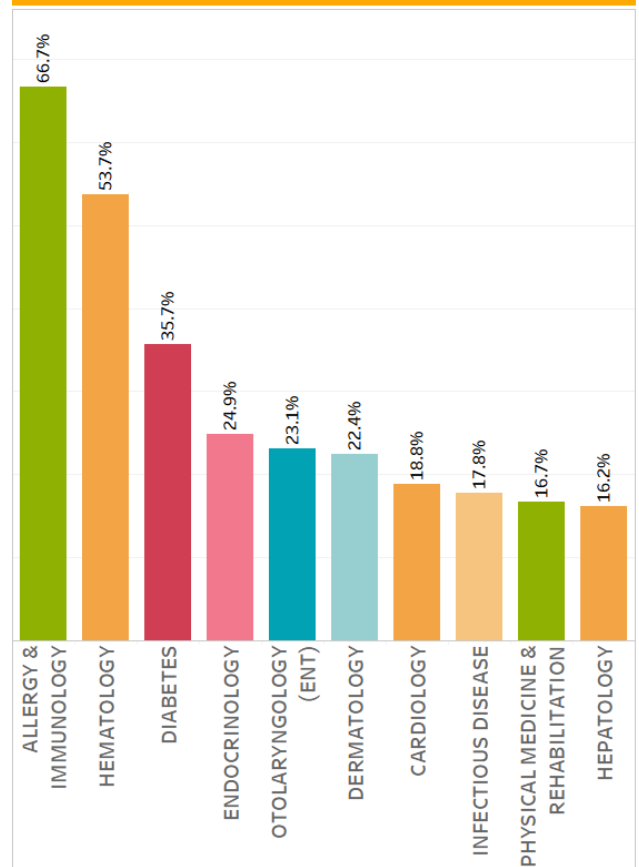
There were **294 eConsults** that were resolved without the need for a face-to-face visit with the specialist.

This month, **Allergy & Immunology** resolved the most eConsults without the need for a face-to-face specialty visit.

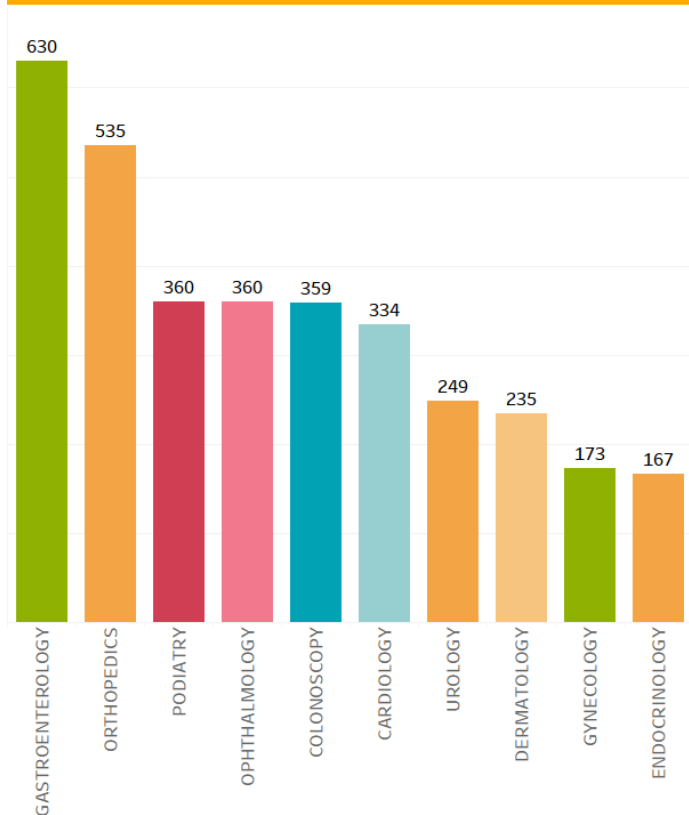
You and other MCEI specialist reviewers coordinated with primary care providers across **119 clinics** in the Inland Empire via eConsult.

Specialists served **4,445 patients** this month through specialty recommendations or eConsult.

Percent of eConsults resolved without the need for Specialty Visits in July



Top 10 Specialties for July



## SPECIALTY SPOTLIGHT

You and over 160 other specialists have provided care through **125,245 eConsults** from primary care providers since the start of MCEI in 2018, and **5,238 eConsults** this past month alone!

**There have been a total of 125,245 eConsults since the program's start date.**



# Support

We are here to support you in any way we can. Our MCEI team offers continuous support and training to physicians and clinical staff, which can be done virtually or in-person.

## Support desk

From username and password assistance to technical aid and clarification of workflow processes, **Divine Castillo** can be reached at **(909) 654-7552** and **econsultie@iehp.org**. **Rebecca Perez** can be reached at **(909) 654-7630**. Her email is **rebecca.perez@wise.healthcare** they are always available to help.

Submit an email at **econsultie@iehp.org** or submit a ticket via the **eConsult platform** or call the help desk at **(909) 687-0244**.

The support team will assist you **within 24 hours**. In-Person or Virtual Assistance

